

CHINESE WELFARE SERVICES OF SA INC.

PRICE LIST

Effective from 01/01/2025

HOME CARE PACKAGE

Note for Home Care Package Consumers

Consumers assigned a Home Care Package utilise the funds of their package to fund their chosen services. If a customer exhausts their Home Care Package budget, they are required to privately fund the additional services as needed.

MANAGEMENT FEES

Care Management:

- Reviewing your Home Care Agreement and Care Plan;
- Coordination and Scheduling of Services;
- Ensuring your care is aligned with other supports;
- Providing a point-of-contact for you or your support network;
- Ensuring the care you receive is respectful of your culture; and
- Identifying and addressing risks to your safety.

Package Management

- Preparing monthly statement;
- Managing your package funds; and
- Compliance and quality assurance activities required for home care packages.

Care Management		Level 1	Level 2	Level 3	Level 4
Managed by provider	Fortnightly	\$63.50	\$111.70	\$258.80	\$416.20
	Approx. Hours	2	3	8	12
Self-managed	Fortnightly	N/A	N/A	N/A	N/A
	Approx. Hours	N/A	N/A	N/A	N/A
Package Management		Level 1	Level 2	Level 3	Level 4
Fortnightly		\$43.00	\$75.70	\$180.40	\$297.30

SERVICE FEE

Personal Care

- Bathing; Showering;
- Toileting;
- Meal's preparation;
- Dressing/undressing;
- Getting in and out of bed;
- Washing and drying hair;
- Shaving;
- Medication Prompting

Weekdays 6 am – 6 pm		Weekdays 6 pm – 6 am		Saturday		Sunday		Public Holiday	
< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr
\$65	\$74	\$75	\$84	\$90	\$100	\$100	\$115	\$120	\$150

Nursing (Nursing care may be outsourced to an appropriate agency)

- Wound care
- Medication management
- Contenance management
- Pain assessment & management
- Blood pressure monitoring
- General health assessment & review

	Weekdays 6 am – 6 pm		Weekdays 6 pm – 6 am		Saturday		Sunday		Public Holiday	
	< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr
Enrolled Nurse	\$74	\$84	\$79	\$89	\$99	\$114	\$114	\$124	\$129	\$154
Registered Nurse	\$115	\$135	\$130	\$155	\$140	\$165	\$170	\$185	\$195	\$215

Cleaning and household task

- Bed & linen changing
- Laundry & ironing assistance
- Light dusting
- Cupboard, pantry & fridge cleaning
- Light vacuuming, sweeping & mopping of floor around furniture
- Wiping down surfaces
- Spring cleaning*

Weekdays 6 am – 6 pm		Weekdays 6 pm – 6 am		Saturday		Sunday		Public Holiday	
< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr
\$65	\$79	\$85	\$89	\$89	\$99	\$99	\$109	\$109	\$139

Utilises customer's own cleaning equipment and products.

*Price on application

Light Gardening and Minor Home Maintenance

- Lawn mowing
- Light Weeding
- Light Pruning
- Minor home maintenance*
- Gutter cleaning*
- Garden maintenance, sweeping & cobweb removal

<i>Weekdays 6 am – 6 pm</i>	<i>Weekdays 6 pm – 6 am</i>	<i>Saturday</i>	<i>Sunday</i>	<i>Public Holiday</i>
Hourly Rate				
Service is provided through other providers. Hourly rate starts from \$ 60.00 based on the job load.				

* Price on application

Social Support and Community/In-Home Respite

- Social support in your home
- Social support in the community
- Social support to attend an CWS activity
- Support and transport to attend medical, social & other appointments*

<i>Weekdays 6 am – 6 pm</i>		<i>Weekdays 6 pm – 6 am</i>		<i>Saturday</i>		<i>Sunday</i>		<i>Public Holiday</i>	
<i>< 1 hr</i>	<i>1 hr</i>	<i>< 1 hr</i>	<i>1 hr</i>	<i>< 1 hr</i>	<i>1 hr</i>	<i>< 1 hr</i>	<i>1 hr</i>	<i>< 1 hr</i>	<i>1 hr</i>
\$65	\$74	\$75	\$84	\$89	\$99	\$99	\$115	\$120	\$150

*A transport fee of \$1.35 per km will be charged for mileage incurred during services.

Allied Health Services

<i>Services</i>	<i>Initial Consultation</i>	<i>Ongoing Services</i>
Service may be provided through other providers; A transport fee may be charged per visit.		
Physiotherapy	From \$ 125.00 / hour	From \$ 110.00 / hour
Exercise Physiology	From \$ 126.00 / session	-
Occupational Therapy	From \$ 125.00 / hour	From \$ 110.00 / hour
Podiatry	From \$ 83.00 / visit	-
Dietitian	From \$ 150.00 / hour	-
Speech Pathology	From \$ 200 / session	-
Social Work	\$ 125.00 / hour	\$ 110.00 / hour

Additional Services

(Price on application)

- Social Support Day Trip/ Excursion;
- Oxygen Supplied – Medical authority required
- Equipment, assistive devices, safety alert alarm, Equipment maintenance
- Supplementary Nutrition supplied (Dietitian Assessment Required)
- Home Modifications to support safety, mobility and independence (Occupational Therapist Assessment required)

OTHER SERVICE INFORMATION

Specific Request Services

- Where a consumer requests an extra service, a 3-business-day prior notice is required;
- Where a consumer requests a service taking less than 2 hours from a specific Support Worker at a specific time and day, and the Support Worker is available, the consumer will be charged for 2 hours service.

Aborted Visit

If:

- a scheduled service is cancelled after 5:00pm on the day before the service is due to commence; or
- you are not home when staff attend to provide the scheduled service; or
- staff are turned away at the visit for the scheduled service, the visit will be charged at 100% of the cost of the service has been arranged as an expense against your Home Care Package. This rule applies to all circumstances.

Other Expenses

Consumers are expected to purchase their own cleaning products, tools or equipment and the cost will not be funded by their Home Care Package Account.

COMMONWEALTH HOME SUPPORT PROGRAMME (CHSP)

Note for CHSP Consumers

Consumers assigned CHSP services are required to pay contribution to access the services. The services below have been subsidised by the Commonwealth government.

Service Type	Service sub-type	Fees Hourly	Full Cost Recovery Hourly
Domestic Assistance	General House Cleaning	\$18.00	\$90.00
	Unaccompanied Shopping (Delivered to home)	\$18.00	\$90.00
Personal Care	Assistance with Self-Care	\$18.00	\$90.00
	Assistance with consumer self-administration of medicine	\$18.00	\$90.00
Social Support Individual	Visiting		Nil
	Telephone/Web contact		Nil
	Accompanied Activities, eg. Shopping	\$18.00	\$90.00
Other Food Services	Food Advice, Lessons, Training, Food Safety		Nil
Social Support Group	With Meals	\$8.00	\$80.00 (\$40.00 without meals& transport)
	With Transport	\$8.00	
	With transport and Meals	\$16.00	
Transport	Direct (Driver is a volunteer or worker)	\$13.10	Nil
Specialised Support Services	Continence Advisory Services	\$18.00	\$90.00
	Dementia Advisory Services		
	Vision Services		
	Hearing Services		
	Other Clinical Conditions Advisory & Support Services		
Flexible Respite	In Home Respite	\$18.00	\$90.00
	Mobile Respite	\$18.00	\$90.00
Centre Based Respite	With Meals	\$8.00	\$80.00
	With Transport	\$8.00	
	With transport and Meals	\$16.00	

*Fees quoted include GST

*Full Cost Recovery Charges – Only apply to consumers age 65 or over and not under CHSP program.

*Parking Fees (Effective from 1 July 2013): Consumers are responsible for the parking fees during the service period.

*Service Booking – Where a consumer requests an extra service, a 3-business-day prior notice is required.

If:

- a scheduled service is cancelled after 5:00pm on the day before the service is due to commence; or
- you are not home when staff attend to provide the scheduled service; or
- staff are turned away at the visit for the scheduled service, the visit will be charged at 100% of the cost of the service that has been arranged.

服務收費表

家居配套服務

溫馨提示:

您需要的服務將會由政府批准您的家居配套服務資金支付。然而，如果您用盡了政府的資助，而您還繼續需要服務，您需要支付該服務的费用。

管理費

護理管理費

- 回顧您的家居配套服務協議和照顧計劃；
- 安排您的服務；
- 確保您的家居服務與其他服務同步；
- 協助您聯繫各種所需要的服務；
- 確保您的護理是尊重並符合您的文化需求的；

- 識別並協助您解除或減輕在護理中的潛在風險。

個案管理費

- 準備月結單；
- 管理您的政府資助；
- 根據政府要求管理您的服務。

護理管理費		第一級	第二級	第三級	第四級
福利會管理	每兩周	\$63.50	\$111.70	\$258.80	\$416.20
	大約管理時數	2 小時	3 小時	8 小時	12 小時
自行管理	每兩周	N/A	N/A	N/A	N/A
	大約管理時數	N/A	N/A	N/A	N/A
個案管理費		第一級	第二級	第三級	第四級
每兩周		\$43.00	\$75.70	\$180.40	\$297.30

服务费

个人护理

- 淋浴协助;
- 如厕协助;
- 穿/脱衣服;
- 协助上下床;
- 洗头发, 吹干头发;
- 剃须
- 提醒吃药
- 膳食準備

工作日 早上 6 点到下午 6 点		工作日 下午 6 点到早上 6 点		周六		周日		公众假期	
< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时
\$65	\$74	\$75	\$84	\$90	\$100	\$100	\$115	\$120	\$150

护理服务

- 伤口处理
- 派药服务
- 失禁护理
- 疼痛评估和管理
- 量血压
- 健康评估

	工作日 早上 6 点到 下午 6 点		工作日 下午 6 点到 早上 6 点		周六		周日		公众假期	
	< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时
登记护士	\$74	\$84	\$79	\$89	\$99	\$114	\$114	\$124	\$129	\$154
注册护士	\$115	\$135	\$130	\$155	\$140	\$165	\$170	\$185	\$195	\$215

家政服务

- 更换床单被褥
- 洗衣及熨烫衣服
- 简单除尘
- 橱柜, 储藏室或冰箱清洁
- 擦桌子
- 大扫除*
- 吸尘、扫地及拖地

工作日 早上 6 点到下午 6 点		工作日 下午 6 点到早上 6 点		周六		周日		公众假期	
< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时
\$65	\$79	\$85	\$89	\$89	\$99	\$99	\$109	\$109	\$139

请自己准备好清洁工具

*请联系工作人员报价

基本园艺及简单家居维修

- 剪草
- 轻度除草
- 轻度修剪枝叶
- 简单家居维修*
- 清理排水管*
- 花园维护、清扫和蜘蛛网清除*

工作日 早上 6 点到 下午 6 点		工作日 下午 6 点到 早上 6 点		周六		周日		公众假期	
每小时									
服务由其他服务商提供。每小时收费从\$60.00 起。									

*请联系工作人员报价

社交支援、社区/家中暂代照顾

- 家中社交支援
- 社区社交支援
- 带去参加福利会活动
- 交通接送

*交通接送期间的里程将收取每公里 \$1.35 的交通费。

工作日 早上 6 点到下午 6 点		工作日 下午 6 点到早上 6 点		周六		周日		公众假期	
< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时	< 1 小时	每小时
\$65	\$74	\$75	\$84	\$89	\$99	\$99	\$115	\$120	\$150

康复治疗服务

服务	首次问诊	复诊
康复治疗服务可能会由其他机构提供，机构可能会就治疗产生的通勤进行收费。		
物理治疗师	\$ 125.00 / 每小时起	\$ 110.00 / 每小时起
运动治疗师	\$ 126.00 / 每疗程	-
职业治疗师	\$ 125.00 / 每小时起	\$ 110.00 / 每小时起
足部治疗师	\$ 83.00 / 每疗程	-
营养师	\$ 150.00 / 每小时	-
言语治疗师	\$ 200.00 / 每疗程起	-
社工	\$ 125.00 / 每小时起	\$ 110.00 / 每小时起

其他服务 (请咨询福利会报价)

- 一日游;
- 供氧服务(需要由医生提供处方)
- 设备、辅助器具、安全警报、设备维修
- 提供补充营养 (需要营养师评估)。
- 支持安全性、移动性和独立性的家庭改造 (需要职业治疗师评估)。

特定服务需求

- 当您要求额外服务时，您需要提前 3 个工作日告知福利会。
- 您有权在某位工作人员排班允许的情况下，指定该工作人员于特定的时间和日期为您提供服务。如果服务时间少于 2 小时，福利会将收取您 2 小时的服务费用。

服务取消或中断

如果:

- 您在预定服务开始的前一天下午 5 点后才取消该服务；或
- 当服务人员前往您家提供服务时，您不在家；或 当服务人员提供服务时，您拒绝或提前终止服务，福利會 會根據 你已作出安排好的服務時間 收取你全部費用。

其他费用

消費者需 自費購買清潔用品及 用具 只費用不會有配套服務 戶口支付。

聯邦家居支援服務 溫馨提示

获批联邦家居支援服务的长者仍需要缴纳一定费用去

使用服务。下列服务已经获得联邦家居支援服务资助。

服務類型	服務細項	價錢	全額收費
家政服務	普通家居清潔	\$18.00	\$90.00
	購物服務	\$18.00	\$90.00
个人護理	協助自理	\$18.00	\$90.00
	協助按時吃藥	\$18.00	\$90.00
个人社交支援	家居探訪		无
	電話探訪		无
	陪伴活動如陪伴購物	\$18.00	\$90.00
其他膳食服務	飲食建議、培訓和食物安全等		无
休閒坊	含午餐	\$8.00	\$80.00
	含交通	\$8.00	(\$40.00 不含餐费和交通)
	含交通午餐	\$16.00	
*接送服務	接送(往返)	\$18.00	无
专业支持服务	失禁咨询服务	\$18.00	\$90.00
	痴呆症咨询服务		
	视觉服务		
	听力服务		
	其他临床状况		
	咨询与支持服务		无
彈性的暫代照顧	家居暫代照顧	\$18.00	\$90.00
	移動式暫代照顧	\$18.00	\$90.00
日間照顧中心	含午餐	\$8.00	
	含交通	\$8.00	\$80.00
	含交通午餐	\$16.00	

*所列費用已含稅。

*全額收費 – 只適用於 65 歲以上但是沒有政府資助的長者

*停車費: 在服務時段內，服務對象要支付交通服務衍生的停車費用。(從 2013 年 7 月 1 日起。)

*服務預約: 當您要求額外服務時，您需要提前 3 個工作日告知福利會。

服務取消或中斷

如果:

- 您在預定服務開始的前一天下午 5 點後才取消該服務; 或
- 當服務人員前往您家提供服務時，您不在家; 或 當服務人員提供服務時，您拒絕或提前終止服務，福利會會根據您已作出安排好的服務時間收取您全部費用。